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# Difficult Behaviors and the Professional Caregiver



December 1, 2010

2:00 p.m. – 3:30 p.m.

This program is approved for one (1.0) hour of credit for nursing home administrators and nurses

For more  
detailed  
information see  
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# Difficult Behaviors and the Professional Caregiver

## Date:

**December 1, 2010**  
**2:00 p.m. – 3:30 p.m.**  
Teleconference



## Speaker:

**Patricia Roby** serves as a Director with the Miami Valley Chapter Alzheimer's Association. She has a degree in Registered Nursing and a Bachelor of Science in Education. She has worked in all facets of nursing from Newborn Nursery through Geriatrics and from hospital staff nurse through Director of Nursing in Long Term Care. She has been at the Alzheimer's Association for 9 years. Pat trained in the Care of Persons with Alzheimer's disease and dementia more than 30 years ago and has been associated with Alzheimer's care in one fashion or another since that time. As a director with the Miami Valley Chapter Alzheimer's Association, Pat develops and presents programs to persons with Alzheimer's as well as their caregivers, friends and family in need of help and guidance. She also develops and presents programs for professionals, hospitals, and long-term care facilities to help educate their staff with the latest in Dementia Care. Pat has participated as a panelist for various focus groups and forums, has served on committees on the national level and is an accomplished public speaker. She works in the 9 county territory of the Miami Valley Chapter.

## Course Description:

This session discusses the basics of dementia and how it impacts the person living with dementia as well as the professional caregiver. With person-centered care at the heart of caregiving, the professional caregiver will look at the key components of PCC and discover strategies and work through a tool to help them in any situation.

## Objectives:

- Discuss the basics of dementia and how it impacts the person
- Identify the key components of person centered care
- List four strategies to assist a person living with dementia

## CEUs & Other Education Requirements:

Each program will include time for those participating to ask questions of the instructor as well as materials for facilities to utilize to facilitate follow up discussion as a compliment to their facility's staff development efforts. Each participant will receive a certificate of attendance which can be used toward meeting the annual in-service education requirements for state tested nursing assistants in skilled nursing facilities (Rule 3701-17-07.1 (K) OAC).

This program is approved for one (1.0) hour of credit for nursing home administrators and nurses. Individual attendance will be monitored throughout the call. Only those attending the entire call will be awarded continuing education credit. Upon receipt of your request for continuing education form, certificates will be mailed to the facility.

## One low Price for unlimited participants!

### How it will work:

One week prior to the teleconference, you will receive an email with the toll-free number and access code for your contact person at the facility to enter the teleconference, as well as any handout materials and continuing education request forms. The number and access code are only valid for one connection (phone line). Any additional connections will be billed the teleconference registration fee.

### How much does it cost?

Facilities will pay just one low fee for an unlimited number of participants. The number and access code is valid only for one telephone connection at the location registered with OHCA. Any additional telephone connections will be billed for the registration fee.

Have a conflict the day or time of the call or just want other shifts to be able to hear the program? This program is being recorded and a cd-rom along with the handouts is available for purchase. CEUs are not available for listening to the CD.

***It is imperative that an email address is provided.***

**Register on line and save 10% off the  
registration fee listed.**

**Mail-in Registration**

**or [www.efohca.org](http://www.efohca.org)**

## COMPANY INFORMATION:

Facility \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone ( \_\_\_\_\_ ) \_\_\_\_\_

## Registration Fees:

Members:	\$ 60 (before 11/23)	\$ 75 (11/23 and after)
Non-Members:	\$ 105 (before 11/23)	\$ 130 (11/23 and after)

### Payment must be included to be processed.

Send this completed form and payment to:

**EFOHCA**

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Name: \_\_\_\_\_

Title: \_\_\_\_\_

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Checks accepted with mail-in registrations. Credit cards accepted with online registrations.  
**Difficult Behaviors and the Professional Caregiver - December 1**